

## TECH TIP

## CREATING A SUPPORT TICKET ACCOUNT DRMCNATTY HOSTING

## 1) From your portal page click on "Submit a Support Ticket"



These tech tips are offered free of charge in the spirit of sharing knowledge with others. They do not include technical support, should you have a problem with them. We are always interested in how they can be improved, please do not hesitate to email us your comments. These tips have been thoroughly tested by our consultants in a variety of environments. Please read these tech tips thoroughly and be sure that you understand them before trying to use them. We can not be responsible for issues that develop because of the configuration of your hardware, technical environment or application of the tech memos. If you are not sure, then we urge you to contact Oracle technical support or your local support consultant for assistance.

2) Click on Register

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	Help Desk Software by Kayako Fusion	

3) Fill in your full name, e-mail, and a password. (The password should be at least 8 characters long and "complex") Fill in the verification code and click "Sign Up"

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4) An email verification has been sent to the e-mail address you used

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	Email:	gkulbarsh@gmail.com					
Live Chat Software by Kayako	Password:	[Hidden ]					

5) Open your e-mail and click on the link that was sent to you

Registration at D. R. McNatty & Associates, Inc. Support Center



Support Center: http://www.drmcnatty.com/support/index.php?



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6) Your registration was successful. You can now log in and create a ticket.

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