

CASE STUDY

Unifier Implementation

Through the successful deployment of Unifier, DRMcNatty worked together with LA Metro to deliver a sustainable and robust performance management information solution, offering better transparency and control of information, and increased user adoption.

CLIENT



PROJECT

Unifier Implementation

LOCATION

Southern California

TOOLS

Oracle Primavera Unifier
Contract Management
CMI

SERVICES PROVIDED

Unifier Implementation
Custom Programming



OVERVIEW

The retirement of Oracle Contract Management and the potential risks of using an unsupported application as well as the anticipated increase in project volume due to the passing of Measure M, LA Metro needed to find a replacement for this core system. In choosing the new application it was important that it be sustainable thru the life of their program and provide enhancements for their processes going forward.

CHALLENGES

It was important to find a replacement application that could be robust enough to handle their current projects as well as the significant increase coming in the future. The system had to be customizable and be able to adapt to Metro specific processes. Metro had a desire to consolidate applications and utilize modern technology to improve performance and efficiency. Once the tool would be selected a data migration plan would have to be created and well planned to ease the impact of moving from one system to the other. It was also important to minimize the disruption to the Contractor's submission process, particularly for the mega-projects that were underway.

SOLUTION

DRMcNatty and LA Metro performed a detailed systems needs assessment evaluating multiple applications to serve as their replacement. Unifier scored and ranked highest and was selected to be the core PMIS system. Unifier would replace multiple applications, incorporate automated workflows, standardize processes across all projects and facilitate the program level reporting capabilities. Implementation proceeded in a phased approach with the initial core team validating the design and structure. DRMcNatty developed a programmed data migration strategy to bring all active projects and their associated documents into the new system. Cost Engineering processes were incorporated into Unifier where previously these were managed in another application or in a spreadsheet. Contractors continued to use the same submission tool so there was no impact to the Contractor. Reports and forms were created to replicate what was used in the old application and included changes dictated by the new enhancements to their business processes. Thorough testing and data validation was performed prior to the scheduled go live date. In preparation of the planned rollout it was important to have all users trained and prepared ahead of time. Role based training was conducted and tools, such as training videos, were made available for all users well in advance of actual rollout.



DRMcNATTY

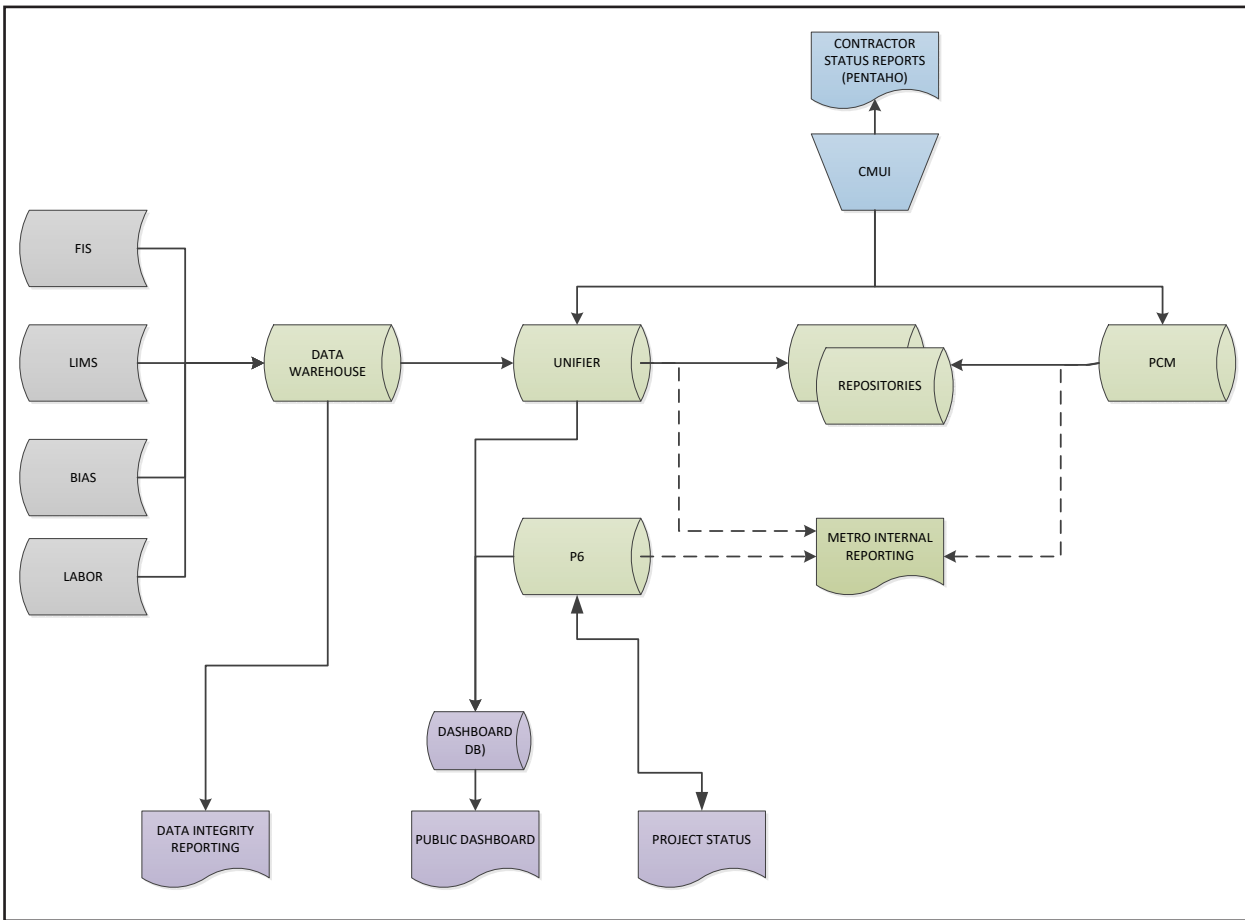
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RESULTS

Through a collaborative effort, comprehensive planning, extensive design reviews, validations and testing, DRMcNatty was able to provide a seamless transition from their current system to the new one. The new system provides a higher level of visibility, allows electronic approvals to improve response time and more comprehensive reporting capabilities. With the collaborative nature of the new system the user count significantly increased from approximately 200 to over 400 users upon rollout. However, user adoption was obtained through the simplified workflow processes, use of e-mail for responses and training that was conducted. Through the successful deployment and user adoption, the new PMIS solution provides better transparency and information for LA Metro in a sustainable and robust system that can continue to evolve throughout their long term program.



DRMcNatty implemented our Program Management Information System (PMIS) in 2010. With the retirement of Contract Management from active support the decision was made to implement Unifier. This change was made to provide long term continued support for a multi-decade program. We used DRMcNatty's proven expertise to make this transition as well as to help increase our visibility, provide more real time insight and further improve confidence in the information.

-Julie Owen, LA Metro