

# CASE STUDY

# PROGRAM SUPPORT SERVICES

*DRMcNatty led a team of Unifier developers in designing and implementing new business processes for cost and document controls at SFO. Our role included overseeing development and creating custom integrated reports tailored for executive insights.*

## CLIENT



San Francisco International Airport

## PROJECT

Project Management Information System

## LOCATION

San Francisco, CA

## TOOLS

Oracle Primavera Unifier

## SERVICES PROVIDED

Implementation  
Development  
Enhancements  
Ongoing Support



## OVERVIEW

San Francisco Airport required program support services for SFO International Airport's Capital Improvement Plan, covering program-level reporting, cost and schedule development, analysis, and cost estimating. The scope also included construction logistics management, process development, training, risk mitigation, and maintaining SFO's project management system.

## APPROACH

DRMcNatty led a team of Unifier developers in designing and implementing new business processes focused on cost and document controls for San Francisco International Airport (SFO). Our responsibilities encompassed overseeing the development, ensuring alignment with SFO's operational needs, and designing custom integrated reports tailored for executive-level insights.

Additionally, DRMcNatty managed the Capital Program PMO and PMIS Enterprise System Planning and Architecture Design, along with the P6 schedule framework, which included task analysis, estimation, and resource mapping. SFO's Capital Program and Project Integration Planning initiative leverages business requirements established by SFO project managers, client workshops, and integrated form design facilitation. Through this process, we help ensure seamless coordination, improved efficiency, and enhanced project visibility across the airport's infrastructure initiatives.

## RESULTS

After successfully re-implementing Primavera Unifier, DRMcNatty continues to provide support and deliver monthly reporting using BI Publisher while maintaining and supporting the Unifier and ColdFusion integration for program-level reporting. This ensures streamlined data management, improved reporting accuracy, enhanced decision-making, and greater operational efficiency for their projects.



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