CASE STUDY

CLIENT



PROJECT Countywide Assessment of IT Project Management and Project Portfolio Management

LOCATION Southern California

SERVICES PROVIDED

IT Assessment



DRMcNatty provides Orange County CA Information Technology Project and Portfolio Management (PPM) Assessment and provides clarity on tool selection requirements and potential applications.



OVERVIEW

Orange County Information Technology (OCIT) provides innovative IT solutions across County departments and agencies for voice communications, network and internet access, data center services, and applications development.

OCIT initiated an assessment of the County's IT Project Management (PM) and Project Portfolio Management (PPM) tools to understand the functional gaps in the applications currently used Countywide to manage project and identify features needed for a more cohesive and robust solution to be considered in future tool selection.

CHALLENGES

OCIT initiated an assessment of the County's IT Project Management (PM) and Project Portfolio Management (PPM) tools to understand the functional gaps in the applications currently used Countywide to manage projects and to identify features needed for a more cohesive and robust solution to be considered in future tool selection. In addition the client needed to review a cross section of vendor applications to validate the features and requirements and provide an evaluation of vendor application against the defined tool requirements.

SOLUTION

D.R. McNatty performed an Assessment of the current environment and an Analysis of potential applications to strengthen their PM & PPM capabilities. The Assessment included a Countywide survey and group interviews to determine:

- PM & PPM tools currently in use
- Effectiveness of existing tools
- Requirements for future tools

Based on the Assessment, D.R. McNatty developed a Current State Assessment, Future Vision, and Requirements Scorecard. The Analysis phase used the Requirements Scorecard to identify, review, and rate software solutions.

RESULTS

The results of the project provided a clearer understanding of the current tools in use, the future needs of the organization, and requirements for a Project Management Information System (PMIS). The project and resulting Requirements Scorecard served as the basis for a Request for Proposal issued by OCIT to select a new application for PM and PPM management and reporting.



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