Questions from March 2017 Technical Webinar　　　　**Presented by: Tom Polen & Darryl Townsend**

Title: Acumen in 2017

#	Question	Answer
1	On Schedule Diagnostics - Schedule Quality: Do you fix the issues in Acumen and push out to P6 or do you make the changes in P6 then run a new diagnostic check?	You can do this either way. For small changes, I use the scheduling tool. For major changes, I use the cleanser and other tools in Acumen, and push the changes back to the scheduling tool.
2	Do users still have the ability to modify the metrics base for their respective company?	Yes, metrics can be modified and added. Deltek writes new Acumen metrics in the same metric editor that is in the product.
3	Can you elaborate on how to setup Forensics? Does it automatically compare all schedules in the workbook or can you select which elements to compare?	You can load files "oldest to newest" and the comparison will be automatic. But the user can override the automation with the "Create Analysis" button on the Forensics screen. Create Analysis lets you specify the exact list of open projects to compare.
4	Basic Acumen question - Why should I choose Acumen tools when I have Claim digger included in P6? Or Schedule check tool in PRA?	While those tools do select activities with a finite group of attributes, Acumen has over 400 metrics included, all of which are customizable to your specific needs. In addition, filtering using an activity code or other attribute for activities gives the user ability to drill down identifying the root cause of issues plaguing many of today's schedules
5	Training - is formal training available for a tool such as Acumen Fuse or Risk? Looks like it could be a tough tool to pick up.	Training is available. Typically, the Fuse class is a 2 day, where Risk is a 1 day. They can be done in person for a group or one on one could be done via web training. Contact Dan Beck for more info for cost and timing
6	Acumen Suite - how often is the tool updated?	Generally speaking, it is updated once or twice a year depending on the quantity of updates. There have been minor issues discovered during use that cause the development team to issue a quick fix. The development team is actively involved and appreciate user feedback, only way to make the tool even better, hearing how the users use or want to use the toolset.

| 7 | How much use would I see if I bought Acumen Fuse and/or Risk? | We see clients across the spectrum. There are some that use Fuse to check every schedule that comes through from a contractor on the frequency they update (be it weekly/monthly). Those frequent users have developed a modified list of metrics so each project is reviewed consistently across the portfolio. It seems most successful predictable project teams use Fuse to identify issues with schedule, initiate Cleanse where practical and run Risk tool as often as needed to keep a forward eye on predicting schedule forecast and project completion. It varies from a few hours a month to something much greater if building/maintaining Risk model for frequent updates. |