Questions from July 2013 Tech Webinar   **Presented by: Don McNatty**
Title: INTEGRATED ENTERPRISE REPORTING

#	Question	Answer
1	Q: Any comments of involving SharePoint as an integrating reporting tool?	Sharepoint could be used as a source of data or as an interface for accessing report or dashboards. Because this approach is open to a variety of tools, it can be different in each environment.
2	Q: What role does Ecosys play in the solution presented? I thought they were intended to function as the solution itself and not being an element of it.	At LA Metro the major rail projects costs are managed in Contract Management which provides a transaction based cost management tool for managing the cost documents. Ecosys collects costs from Contract Management and combines them with costs from hundreds of miscellaneous projects maintained in Ecosys. For this reason Ecosys was a very good cost consolidator and Integrated Reporting Dashboard used it as a center for cost data to be aggregated and reported. The client required functionality in the dashboard not availaible in Ecosys.
3	Q: What systems or data sources is the dashboard solution limited to?	The architecture of the dashboard framework allows for collectors to be created to virtually any source of data. This data is then transformed to a reportable format. Once the information is in the reporting database, it can be displayed using the existing dashboard tools.
4	Q: How would you best coordinate data refreshes with disparate systems where some are real-time and others are updated manually on varying time intervals.	The data refresh interval is ultimately provided to us by the customer. A guideline for refreshing data for the dashboard tools is going to depend on when program stakeholders want to set a point that all systems of record are up to date. If this isn't quite possible, then a baseline point (i.e. Monday 12:00am) where everyone understands that some systems/data may experience a 3 day lag.
5	Q: How is security handled for users and visibility in the second project management dashboard? Do all users see all projects and display options?	This is customizable, and can even be designed to interpret one or more core-system security models. By default there is role-based access natively designed/configured in the dashboard system.
6	Q: How what type of infrastructure/hardware platform are the customers running the dashboard reporting solution on?	Standard hardare specifications on our hosting platform are, at the moment, dedicated servers with 12 processor cores, 32+ GB of memory, and RAID-10 disk arrays. Depending on the edition of the dashboard, there may be a data warehouse server in addition to the application server. Custom specifications and clustered servers are available for large scale / high availability needs.

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